

# Wokingham GP Alliance 12 month Strategy

## 2017 – 2018

The Wokingham GP Alliance is established with the following aims:

### **Sustainability-**

- Protect and support general practice (skills, competencies, capacity, quality) by developing the **Workforce**
- Increase general practice resilience in terms of **Workload**
- Support practices to be more efficient and effective- by **Working Together**

### **Innovative Transformation of Local Healthcare-**

- Deliver better care to the populations we serve including increased **Access** with innovative use of technology at the heart of this.
- Grow general practices joint working across practices and across the health and social care environment within the **Wider System** (within Accountable Carey system)
- Work with partner organisations to transform the delivery of **Outpatients**.
- Ensure open, transparent and effective **governance of public funds**
- Effective **Communication** with our members and the wider system

## Sustainability

Issues/drivers for change:

- A significant increase in consultation rates and consultation complexity and length
- Increasing intensity of workload, long hours and rising demands for advanced clinical expertise and organisational delivery
- Steady increase in the administrative burden placed upon practices
- A significant proportion of GPs and practice nurses approaching retirement age and difficulties in recruiting replacements;
- Fewer GPs entering the profession and increased numbers leaving early due to work pressures and concerns about income;
- Low numbers of new GPs applying for Partnership and therefore a shrinking number of Partners dealing with administration, management and leadership
- Reductions in funding for some practices, e.g. via MPIG withdrawal and PMS equitable funding reviews;
- A transfer of workload from secondary to primary care without funding following;
- Increased administrative work, e.g. from CQC and CQRS;
- Greater level of patient expectation for faster access and more services;
- Inadequate protected time for training and development

Actions/ Workstream Areas to focus on in Sustainability (detail in Excel WGPA Strategy document):

**Workforce:**

1. Address Skill Mix
2. GP Recruitment
3. Develop Practice Manager Group

**Workload:**

1. Reduce admin burden
2. Reduce/modify workload generated from secondary care
3. Reduce patient demands

**Working Together in General Practice on:**

1. Estates
2. CQC
3. Back Office Functions
4. Development of the Cluster Model

**Innovation and Transformation**

Issues/drivers for change:

- The desire to develop ACS which requires General Practice to play a significant role
- High user of services not being managed well clinically or financially by the current system
- The need to provide 7 day access across the area meeting NHSE Mandate
- Problems with interoperability of systems
- The unsustainable financial issues identified under Sustainability
- Local trust desire to reduce estate and consider alternative model for OP
- Increased numbers of patients with complex needs including the elderly
- Inequities in service provision to housebound patients
- The fragmentation of community services

Actions/ Workstream Areas to focus on (detail in Excel WGPA Strategy document):

**Wider System**

1. Increasing role within the ACS
2. Community Services
3. Education strategy

## **Outpatients**

1. Pre Op Clinic
2. DVT Clinic
3. Dermatology
4. MSK clinic
5. Other Clinics

## **Access**

1. 7 day working
2. Health Inequality
3. Urgent Treatment Centre

## **Finance, Governance and Communication**

Issues/drivers for change:

- Ongoing issues with funding, perhaps lack of trust/understanding for what general practice can deliver
- No significant history of working in larger organisations such as the Alliance
- GP Forward View and obtaining funding from this
- The ability to work on economies of scale and seeing vanguards benefiting from this
- Public funds being used and proper governance for this needed
- A perceived lack of stakeholder engagement by previous umbrella organisation thereby driving a need for effective communication within the Alliance and when communicating with the wider system.

Actions/ Workstream Areas to focus on (detail in Excel WGPA Strategy document):

### **Finance and Governance**

1. Obtain funding for WGPA
2. Governance of monies
3. GP Forward View monies
4. Bank account, payroll and accountants set up
5. Financial Projections
6. Directors Insurance

### **Communication**

1. Develop communication strategy
2. Board development
3. IT development