

Priory Avenue Patient Information Event Information

Why are we holding patient events like this?

Priory Avenue Surgery will be closing on 30th June 2018. These events are being held to inform patients of the decision and inform them of the ways of registering with a new GP, as well as answering any questions and concerns that patients may have.

Where are the patient information events being held?

Caversham Hall, St Johns Road, Caversham, Reading, Berkshire, RG4 5AN

<https://goo.gl/maps/QzeMfuCzB9D2>

When are they being held?

Tuesday 29th May 2018 4.30pm

Wednesday 6th June 2018 7.00pm

How long will they last for?

Approx. 1 hour

What parking is available?

Street parking in roads around St Johns Road.

There is a pay & display car park off George Street (Hills Meadow Car Park), approx. 10-15 minute walk away. Charges are £3 for up to 2 hours.

<https://goo.gl/maps/GwdFnv1pvHu>

Is there a nearby bus stop?

The number 23 bus (pink line) stops on Gosbrook Road just by St Johns Road (opposite the Church).

<http://www.reading-buses.co.uk/files/maps/current/pink%2023%2024%20map.pdf>

Is there disabled access?

There are steps into the hall; however a ramp has been provided.

Are there toilets available?

There are two unisex toilets available at the Hall.

How many people are allowed to attend?

The hall has a maximum capacity of 80 people.

Will there be refreshments available?

There will be water provided.

Who is going to be there?

There will be representatives from the Clinical Commissioning Group (CCG). Members from Priory Avenue PPG and Healthwatch Reading will be attending although not specifically to answer any questions.

Will I have an opportunity to ask questions?

Yes, although we ask that if you have very specific questions relating to your care these may be best addressed to your new Practice or the Patient Advice & Liaison Service.

What if I am not able to attend the meetings, but have a question?

If you are not able to attend the meetings please address any questions to the Patient and Advice Liaison Service via 0118 982 2720 or woccg.bwpalscomplaints@nhs.net

The Frequently Asked Questions document available on the CCGs website will be updated with any useful information from the information events.